

Hello Fellow Burbankers,

I am Sharon Springer, Mayor of Burbank, thank you for listening to today's update regarding the city's responses to the Coronavirus.

These updates concern items that affect Burbank only, as others are better equipped to provide information based on their expertise.

I remind you that gatherings of any size are not allowed and while we want you to enjoy the outdoors, please practice social distancing. Social distancing means staying six feet apart everywhere, including walking or riding along the Chandler Bike Path, and standing in any line, such as at the grocery store or waiting for your take out. Our public trails are currently closed.

Also, a gentle reminder – Please, do not flush anything down the toilet except toilet paper and human waste. The following items should NEVER be flushed:

- Wet wipes/baby wipes (even those labeled as “flushable”)
- Paper towels, napkins, or facial tissues
- Sanitizing wipes, and cleaning products
- Diapers, or pieces of fabric
- And feminine hygiene products

All of these can cause clogs in sewer pipes, backups into homes and businesses, overflows onto public streets, and failures of critical equipment (such as pumps). In addition, sewer overflows threaten public health and safety, and put wastewater workers, providing emergency response at additional risk.

We have re-evaluated our street sweeping and solid waste services in the City and have made adjustments.

- Street sweeping will be changing to every other week; however, when sweepers finish their primary routes they will try and sweep the other daily routes. Parking enforcement is suspended during this period and sweepers will go around parked cars. We encourage you to move your car, if you can, so that the streets can be adequately swept.
- Bulky Item collection has been reinstated and we assure you that we are staffed to keep the City of Burbank clean.
- Free commercial recycling has been stopped; however, we will be working with our commercial customers who have active needs on a case-by-case basis.
- Trash, Recycling and Greenwaste collection will continue unchanged.
- We stress that residents should only put out their trash, recycle and Greenwaste carts when full.

Seniors and disabled adults can contact Burbank Project Hope and be paired with a volunteer to help run errands, pick up groceries and provide companionship. Please call 818.238.5370, or email us at BVP@burbankca.gov.

The City has set up a phone number where you can talk to a live person about any question that you may have. It's staffed between the hours of 9:00AM and 5:00PM, Monday thru Friday. The phone number is 818-238-5580. Or, you can email us at Covid19@BurbankCA.gov.

We also have a Coronavirus page on our website that lists additional information in response to frequently asked questions. This page is dynamic and constantly being updated. You can find information and links on a variety of items including the Burbank responses to the Coronavirus, small business assistance, health-related information, the eviction moratorium as a result of the Coronavirus, and State and Federal responses as they are published, for instance, income tax deferments.

My fellow councilmembers, along with city staff, will continue to evaluate this dynamic situation and serve you in this fast changing environment.

On behalf of Vice-Mayor Bob Frutos and Councilmembers Emily Gabel-Luddy, Jess Talamantes, and Tim Murphy, thank you for what you are doing to slow down the spread of the Coronavirus.

Thank you very much and we will get through this together.